

COST OF LIVING SUPPORT:

Funding available in Lincoln to support residents

Free support
and advice
available



There are a number of schemes available for eligible residents struggling with the cost of living.

Support available to eligible Lincoln residents



COST OF LIVING SUPPORT



HM Government

The Government is committed to providing Cost of Living support, particularly for those with the greatest need.

Find out more: www.gov.uk/cost-of-living.

Household Support Fund 7

The UK Government has awarded Lincolnshire £9.6 million for the seventh round of the Household Support Fund, which covers the period from 1 April 2025 to 31 March 2026. Find the most up-to-date information on the Household Support Fund at www.lincoln.gov.uk/benefits/cost-living-support/2.

Connect to Support Lincolnshire

Connect to Support Lincolnshire is an online information and advice library, community directory and marketplace for adults in Lincolnshire. This website is to help people who want to find out about local groups, activities and services within the community. Find out more at <https://lincolnshire.connecttosupport.org>.

BENEFITS



Independent Benefits Calculator

Independent benefits calculators are free to use and are anonymous. To find out what benefits you could get and how to claim them, use:

- Turn2us Benefits Calculator (benefits-calculator.turn2us.org.uk)
- Benefits Calculator (entitledto.co.uk)
- Benefit and budgeting calculator (betteroffcalculator.co.uk)

Benefits Calculator for Residents of Lincoln

If you are unsure what benefits you can claim, complete the online calculator with your current information to find out what and how you can claim.

To use the calculator, visit www.lincoln.gov.uk/online/find-benefits-can-claim

Benefits and Money Advice

We help provide confidential advice regarding your money, welfare, and benefits. For further information please visit www.lincoln.gov.uk/benefits/benefits-money-advice or call **01522 873382**

Pension Credit:

Could you, or someone you know be missing out on pension credit? To find out more about this income and check if you are eligible, visit www.gov.uk/pension-credit.

ENERGY SAVING AND ENERGY EFFICIENCY

Winter Fuel Payment

The Winter Fuel Payment for winter 2025/26 is an automatic, tax-free lump sum between £100 and £300 for eligible pensioners, helping with heating bills. You qualify if you're state pension aged and lived in the UK during the qualifying week (15 to 21 September 2025). For more information, visit www.gov.uk/winter-fuel-payment.

Warm Home Discount Scheme

You could get a one-off £150 discount off your electricity bill for winter 2025 under the Government Warm Home Discount Scheme. The discount is usually applied automatically and directly to your supplier. For more information, visit www.gov.uk/the-warm-home-discount-scheme.

Energy Outreach Sessions

With the help of City of Lincoln Council, Citizens Advice Lincoln & Lindsey have partnered with Cadent Gas to deliver vital energy outreach sessions in warm hubs across Lincoln. The sessions provide crucial support to the community, especially in the face of rising energy costs. For more information on the energy outreach sessions and to find your nearest warm hub, please visit www.lincoln.gov.uk/benefits/cost-living-support/3.

HELP WITH FOOD

Community Grocery

Lincoln Community Grocery is open for the people of Lincoln helping to keep families fed and give members access to support too. Visit communitygrocery.org.uk/lincoln/ or call **01522 265511**

Food Banks

Lincoln Foodbank can provide emergency food and support to local people who are referred to them in crisis. Call them on **01522 542166** or visit lincoln.foodbank.org.uk. Lincoln Community Larder is a registered charity which aims to relieve poverty in the Lincoln. Call them on **01522 569 291** or visit lincolnlarder.co.uk.

Greater Lincolnshire Food Partnership

Lincolnshire has a range of community support charities, churches and organisations that can help with emergency food. Eligibility and referral processes vary. Visit lincolnshirefoodpartnership.org/foodbanks/.

Lincoln Mosque Foodbank

Their community food bank supports individuals and families who are facing food insecurity and provides a place where they can receive essential groceries with dignity and compassion. Find out more at www.lincolncentralmosque.org.uk/food-bank.

FINANCIAL ADVICE AND SUPPORT

Citizen's Advice

Citizens Advice offer free, impartial advice on debt, benefits, employment, and housing problems. Advice Line on freephone **0800 1448848** (Monday - Friday 9am to 5pm). Regular surgeries are also held in the city. Find out more: www.citizensadvice.lincnandlindsey.org.uk/

HEY Credit Union

Credit Unions help people save money and can offer affordable loans. They are an alternative to loan sharks and pay-day lenders and can help people avoid problem debt. Find out more at <https://hullandeycu.co.uk/> or call them on **01482 778 753**.

Money & Pensions Service

Government funded debt advice, budgeting tools and money advice is provided by the Money and Pensions Service. Money Helper offers free, impartial help with handling money online. You can speak with someone over the phone on **0800 138 7777** or at www.maps.org.uk/en#.

WELL-BEING AND EMOTIONAL SUPPORT

Lincolnshire Here4You

Offers mental health and emotional wellbeing advice line for young people, parents, and carers. Available **24 hours a day** on free phone **0800 234 6342**.

Wellbeing Lincs

Wellbeing Lincs is a countywide service supporting adults across Lincolnshire to achieve confident, fulfilled, and independent lives. Call **01522 782140** or find out more at www.wellbeinglincs.org.

Bridge Central Wellbeing Cafe

Bridge Central is home to Bridge Church and hosts many activities and events throughout the week. Visit the Bridge Centre Community Facebook page to find out more or call **01522 530730**.

Lincoln Salvation Army Community Drop-ins

Lincoln Salvation Army hosts a safe, warm and friendly place for residents every Wednesday and Friday from 10am - 12.30pm at 106 High Street, providing free breakfast and hot meals and drinks.

Night Light Cafe - Acts Trust

This is a non-clinical, out of hours mental health support service for people who are finding life difficult. Our volunteers offer a listening ear and provide signposting advice to guests. To find full details of where and when they are offering support visit www.actstrust.org.uk/night-light-cafes. To access this service, or to refer someone for support from Night Light, please call **0300 011 1200** or email nightlight@actstrust.org.uk.

Lincoln Hygiene Bank

The Lincoln Hygiene Bank collects donated personal hygiene and household cleaning products, assemble them into care packs, and distribute them to individuals and families who are struggling to afford these everyday essentials. To learn more visit www.tcf-reconciliation.org/lincoln-hygiene-bank or call **07361 259 893**.

Warm Welcome Spaces

A great place to share a cuppa, connect with others, and make new friends. Find your local warm space at www.warmwelcome.uk/#find-a-space.

HELP WITH HOUSING

If you or someone you know is struggling to pay their rent or mortgage payments, you can contact us via www.lincoln.gov.uk, or you can call customer services on **01522 881188** as soon as possible to discuss payment options or see if you are eligible for discounts.

Discretionary Housing Payments

Discretionary Housing Payment can provide extra money to help residents in receipt of Housing Benefit or the housing element of universal Credit with housing costs including:

- Rent deposits
- Rent in advance
- A shortfall between housing benefit and rent or housing costs included in Universal Credit and rent

Find out more at www.lincoln.gov.uk/h/apply-discretionary-housing-payment.

Safe, Warm and Well Grant

Up to £10,000 available for minor essential repairs to make homes safe and warm for vulnerable owner occupier with a chronic or severe mental or physical condition.

Email housing.privatesector@lincoln.gov.uk for further details or call **01522 881188**.

Gas Central Heating Scheme

Up to £10,000 to provide a gas central heating system and installation for owner occupiers with a chronic or severe mental or physical condition exacerbated by cold.

Email housing.privatesector@lincoln.gov.uk for further details or call **01522 881188**.

Adi's Legacy

Adi's Legacy are there for those who need a little bit of help due to unforeseeable circumstances or setting up their first home after being on the streets or coming out of emergency accommodation. They have two pre-loved shops in Lincoln and would love you to pop in and see them in either Hartsholme or the Ermine East. You can learn more at www.adislegacy.com or you can find them on Facebook at Adi's Legacy non profit CIC.

Housing Advice

If you are worried about how to pay your housing costs, you should contact your landlord or mortgage lender as soon as possible. Our housing advice teams can offer impartial advice to tenants and landlords, to access this advice please visit www.lincoln.gov.uk/housing-council-tax/homelessness-housing-advice.

NEED FURTHER SUPPORT?

Further support can be found on our dedicated Cost of Living Support page on our website, which will be regularly updated. Please visit lincoln.gov.uk/benefits/cost-living-support or scan the QR code.

If you need information in a different format please contact us stating the format that you need (for example, braille, BSL or large print). Other languages are also available.

SCAN ME



Together, let's deliver
Lincoln's ambitious future

