# **REPAIRS** timescales.

#### >>> PRIORITY REPAIRS

Same day within hours or make safe on call

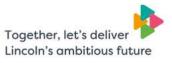
Smoke/Heat Alarms (not working)	Total loss of power	Damaged or Unsafe cable/live wire	Make safe to electrics affected by a leak
Total loss of water supply	Uncontainable leak	Blocked W/C (only one in property)	Blocked main drain (overflowing)
Board up (doors/ground floor windows)	Lock change/gain entry (residential / communal access)	Make safe to collapsed ceilings	Fire door repairs (unable to use)
Dangerous chimney stacks (weather dependant)	Roof tiles hanging dangerously (weather dependant)	Guttering hanging dangerously	Building structure unsecure
Insecure Fencing/Gates	Total/Partial loss of gas supply	Carbon monoxide alarm activations	Asbestos removal/make safe

### >> URGENT REPAIRS

#### 0-3 working days response

Emergency lighting (not working)	Bathroom & Kitchen light repairs	Smoke alarms - intermittent sounding	Replace smoke alarms
Cooker socket repair/replace	Roof leaks (weather dependant)	Partial loss of power – socket or lighting circuit	Electric shower repairs (only form of washing)
Communal lighting repairs	No hot water	Tap repairs (unable to use/leak/running)	Partial loss of water supply
Methven shower repairs (only form of washing)	Containable leaks	Soil pipe leaking internally	w/c not flushing
	Dangerous stairs/ stair rail	Blocked drains (not affecting only w/c)	





## > SCHEDULED REPAIRS

These jobs will be classed as scheduled repairs unless there is a significant health & safety risk or the problem is causing damage to the building

Roof/chimney repairs	Concrete repairs (paths/dying areas)	Pointing to brickwork	Fencing and gates (repair or replacement)
Sign replacements	External door replacement inc. sheds	Door canopy repairs	Soffit and Facias
Replacement drain cover	Make safe loose drain cover	Washing line rotary dryer repairs	



