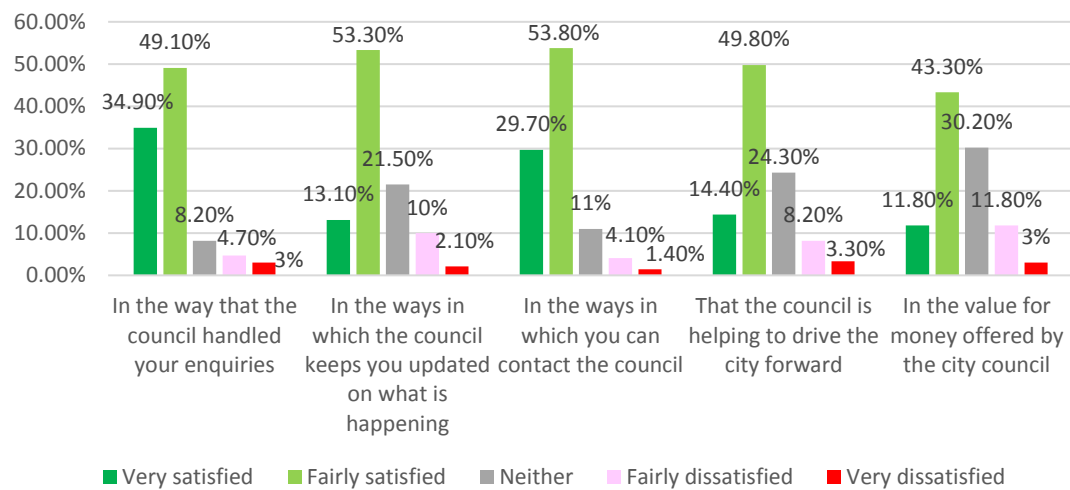
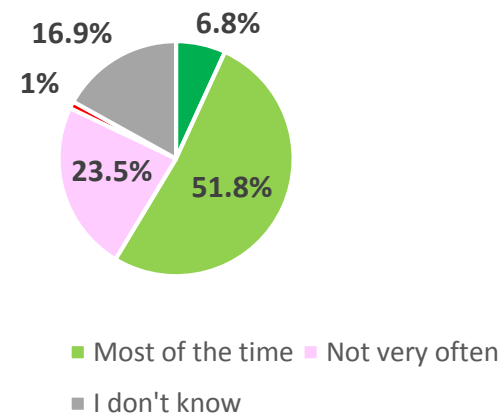


RESULTS FROM THE CITIZENS PANEL – JULY 2017

Q2 The City of Lincoln Council provides many services. Overall, considering all contact you have with the city of Lincoln council, how satisfied are you:



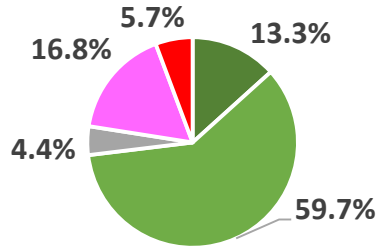
Do you feel that City of Lincoln Council acts upon the concerns of local residents?



How satisfied or dissatisfied are you with the standard of the following facilities and services provided by the City of Lincoln Council?

	Very satisfied	Fairly satisfied	Neither	Fairly dissatisfied	Very dissatisfied
Bracebridge Community Centre	17.50%	37.50%	40%	5%	0
St Giles Community Centre	14.70%	17.60%	61.80%	5.90%	0
Moorland Community Centre	15%	32.50%	50%	2.50%	0
Sudbrooke Community Centre	3.80%	26.90%	69.20%	0	0
The Grandstand Community Centre	5.60%	33.30%	46.30%	14.80%	0
Our Public Toilets	9.30%	39.20%	13.50%	17.30%	20.70%
Our Parking Services Overall (not the charges)	7.90%	42.70%	15.40%	19.50%	14.50%
The level of enforcement work completed for noise, nuisance and animals	7.40%	33.60%	32.30%	16.60%	10.10%
The standard of service received from the revenues team	38.70%	40.10%	15.80%	3.90%	1.40%

Q5 How satisfied or dissatisfied are you that the City of Lincoln Council has kept its public land and public highways clear of litter and refuse over the last year?

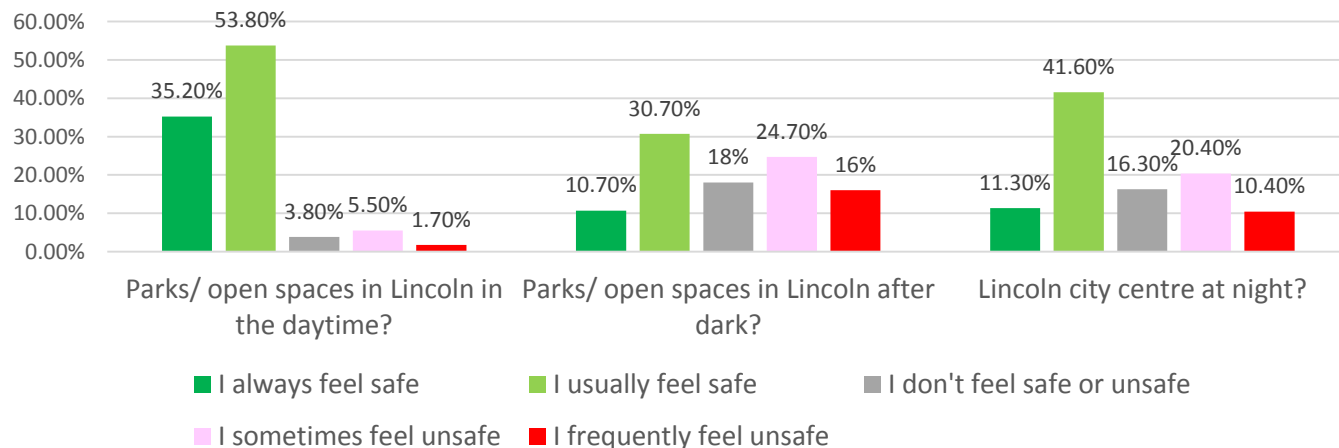


■ Very satisfied
 ■ Fairly satisfied
 ■ Neither
■ Fairly dissatisfied
 ■ Very dissatisfied

Q6 - Please indicate how satisfied you are with the following elements of the grounds maintenance service?

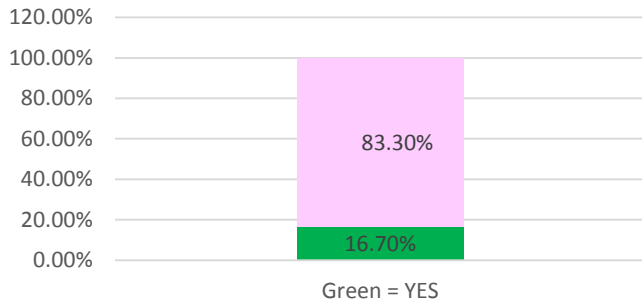
	Very Satisfied	Fairly Satisfied	Neither	Fairly Dissatisfied	Very Dissatisfied
Our open spaces overall	16.80%	69.30%	9.40%	3.90%	0.60%
Grass Cutting	20.10%	56.90%	8.80%	11%	3.20%
Trees	16.70%	52.60%	13.50%	12.20%	5.10%
Shrub beds	24.90%	60.10%	10.20%	3.50%	1.30%
Parks	25.10%	59.40%	10.80%	4.40%	0.30%
Commons	17.30%	59.30%	17.30%	5.10%	1%
Flower beds	33.80%	56.30%	7.10%	1.90%	0.90%

Q8 - Which of the following best describes how safe you feel when visiting these areas of the city?

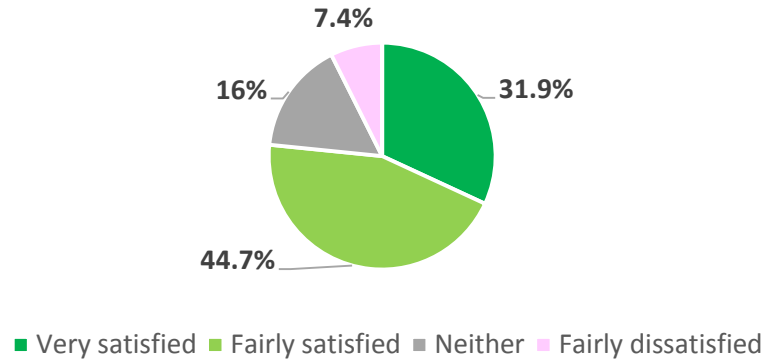


■ I always feel safe
 ■ I usually feel safe
 ■ I don't feel safe or unsafe
■ I sometimes feel unsafe
 ■ I frequently feel unsafe

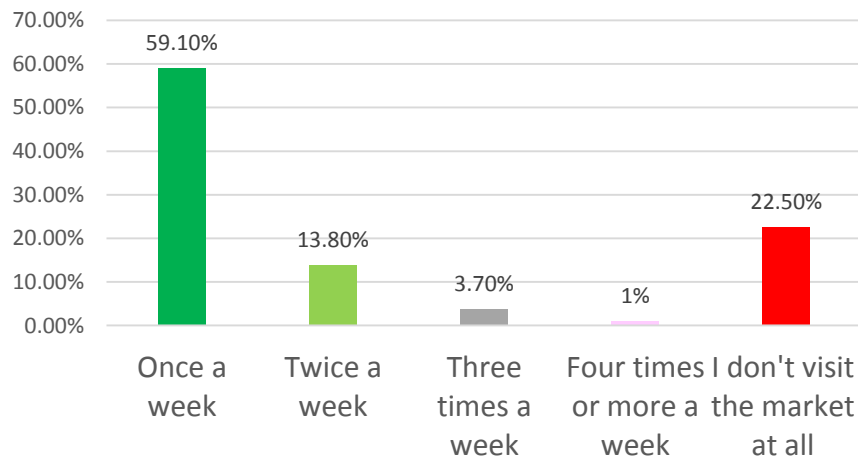
Q11 - Do you normally attend the Lincoln Christmas Lights switch-on ceremony?



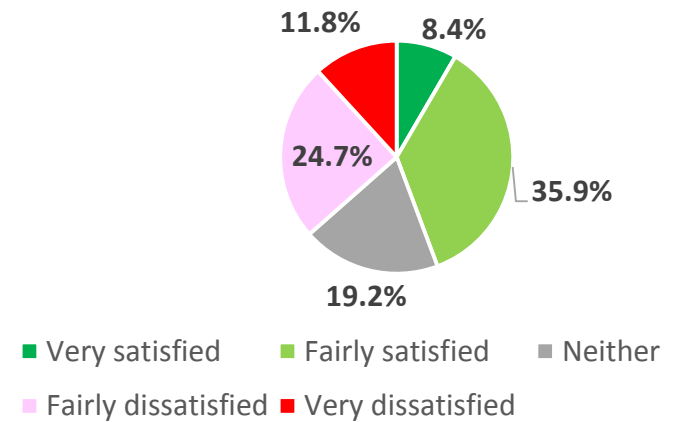
Q15 - Overall how satisfied are you with the event?



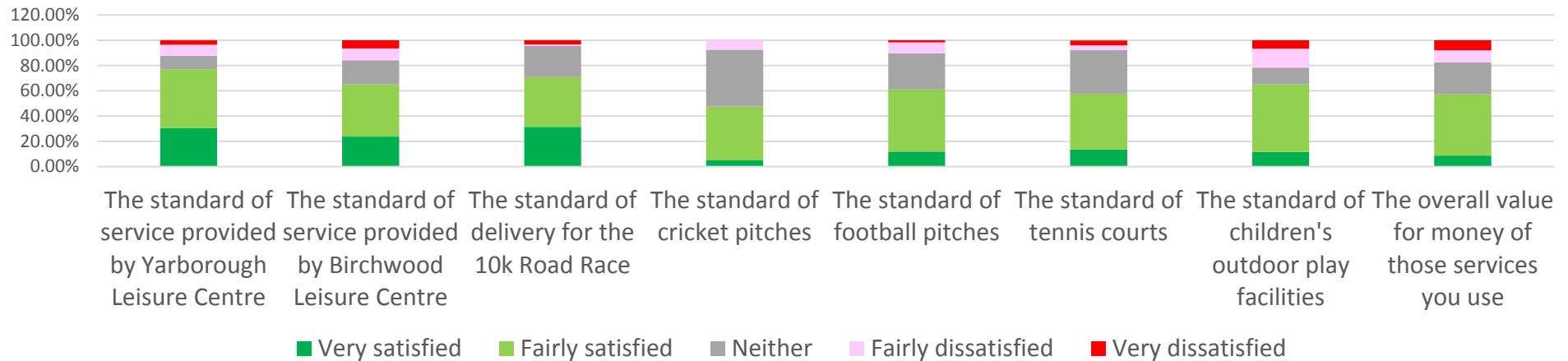
Q22 - How often do you visit the Lincoln market?



Q23 - How satisfied are you with the overall market offer in Lincoln?



Q29 - How satisfied are you with the standard of leisure and recreation facilities provided by the City of Lincoln Council?



Q30 - How satisfied are you with the standard of events delivered by partners for the City of Lincoln Council, for the following events?

