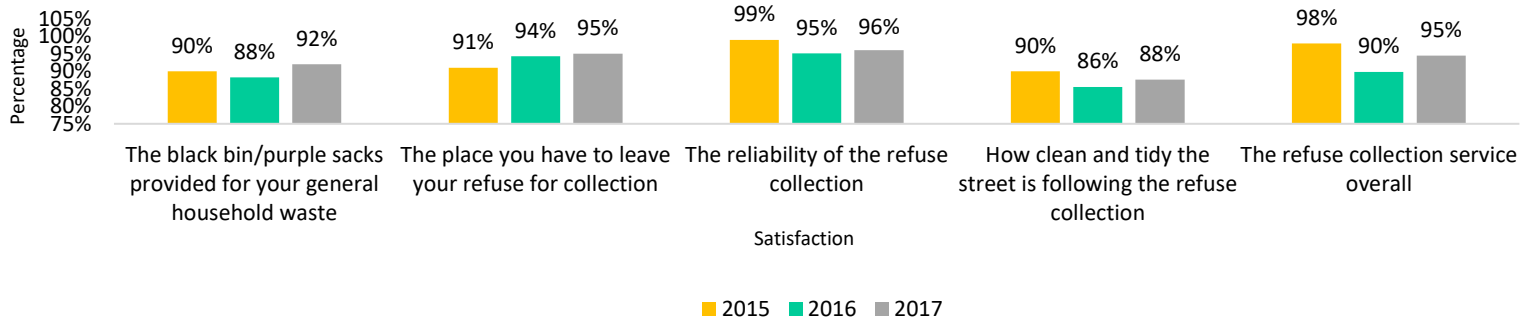


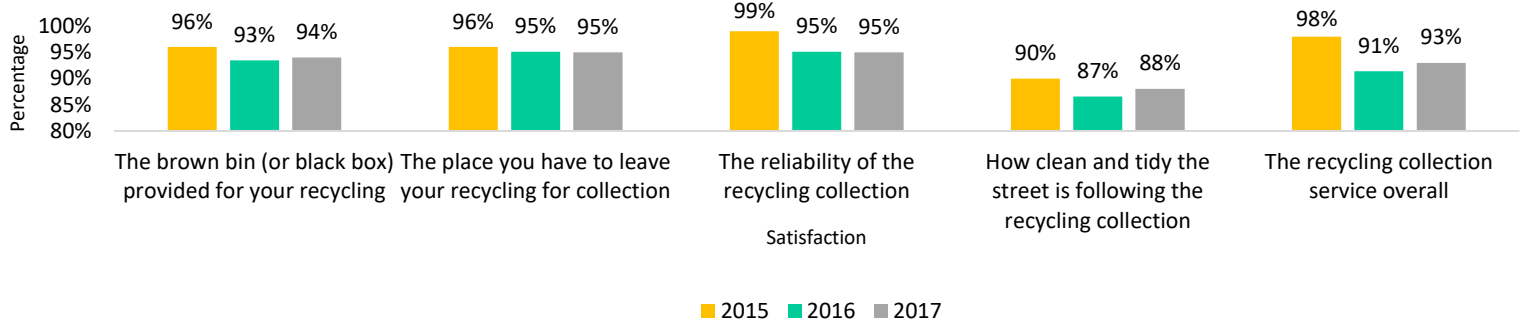
Citizens Panel Questionnaire Results – November 2017

Waste Management

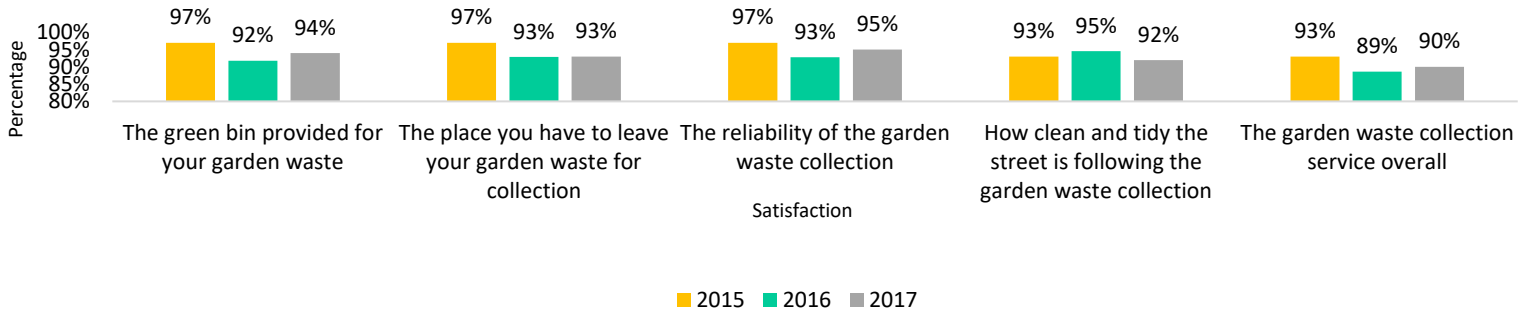
How satisfied are you with each of the following elements of the Household Refuse service?



How satisfied are you with each of the following elements of the Household Recycling service?

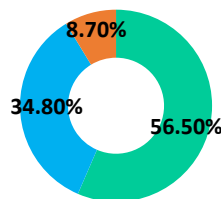


How satisfied are you with each of the following elements of the Household Garden Waste collection service?

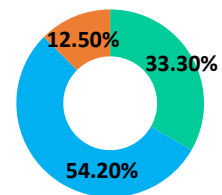


56.5% of respondents found it very easy to find out which colour bin to use for different types of rubbish. **33.3%** of respondents found it easy to discover the collection day for a particular coloured bin.

If you have recently moved to Lincoln - how easy was it to find out which colour bin to use for different types of rubbish?



Similarly, how easy was it to find out when the collection day is for that particular coloured bin?



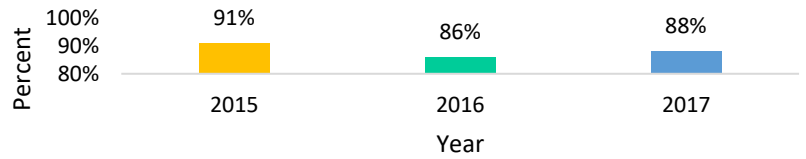
Very easy Quite Easy Not very easy

Food Health and Safety

There has been a steady increase in the number of respondents who were satisfied with the standard of hygiene in restaurants/cafes/shops and takeaways in Lincoln.

142 Respondents were satisfied in 2015
204 Respondents were satisfied in 2016
244 Respondents were satisfied in 2017

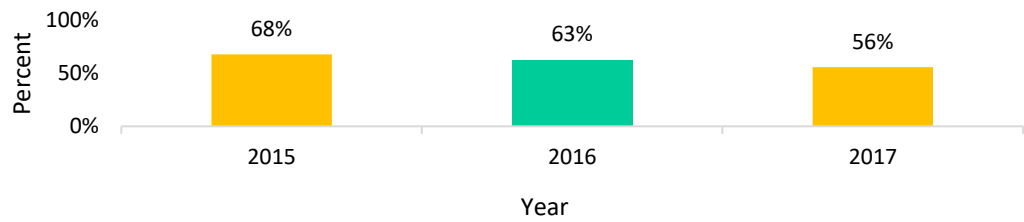
How satisfied are you with the standard of hygiene in restaurants/cafes/shops and takeaways in Lincoln?



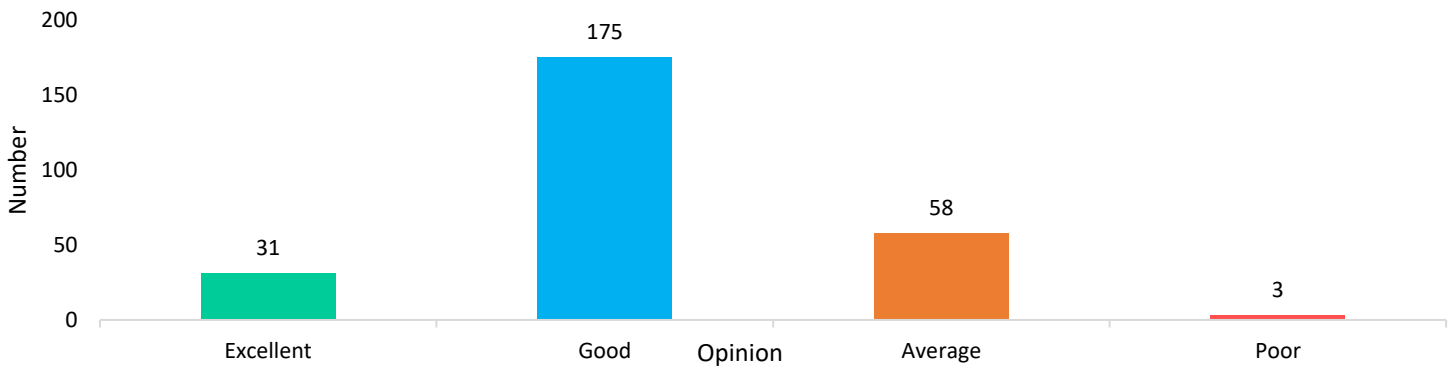
Keeping Our Customers Informed

56% of respondents said that they use the council's website. This is a **decrease** of 7% when compared to **63%** of respondents last year.

Do you use the council's website www.lincoln.gov.uk?

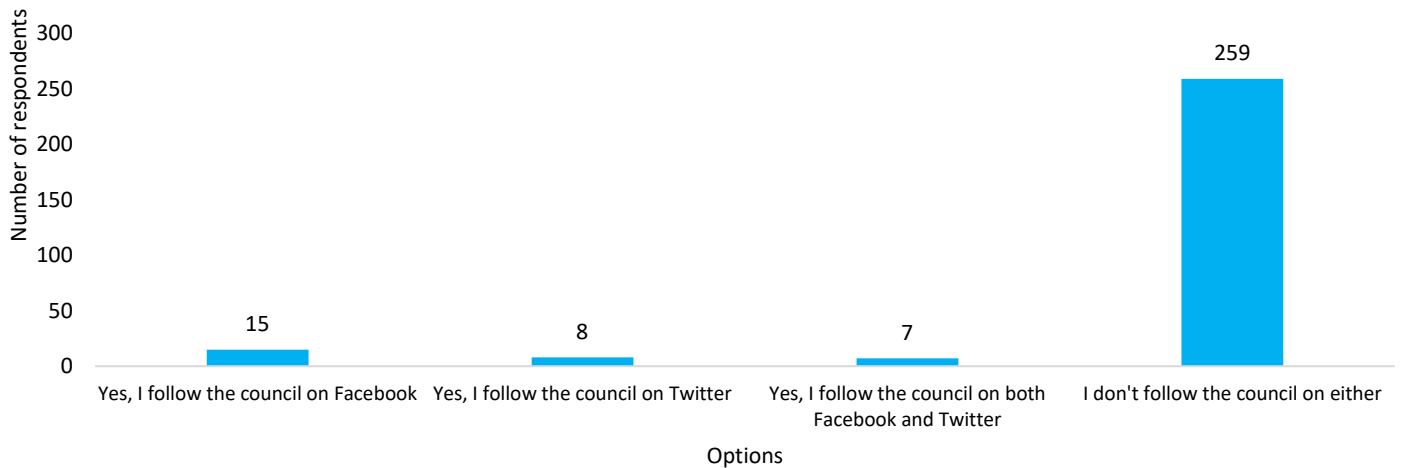


Number of respondents rating the quality of the 'Your Lincoln' magazine overall?

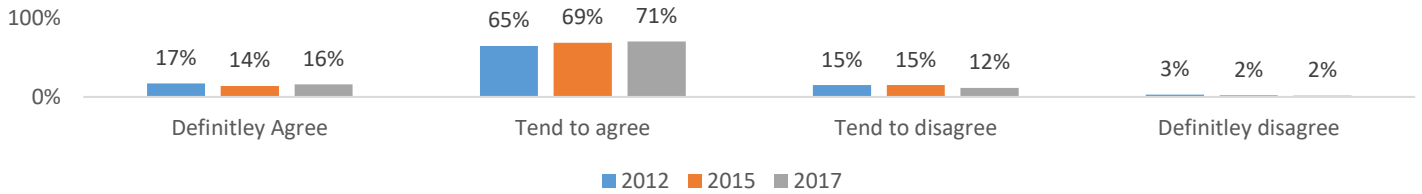


89% of respondents said that they do not follow the council on either Facebook or Twitter.

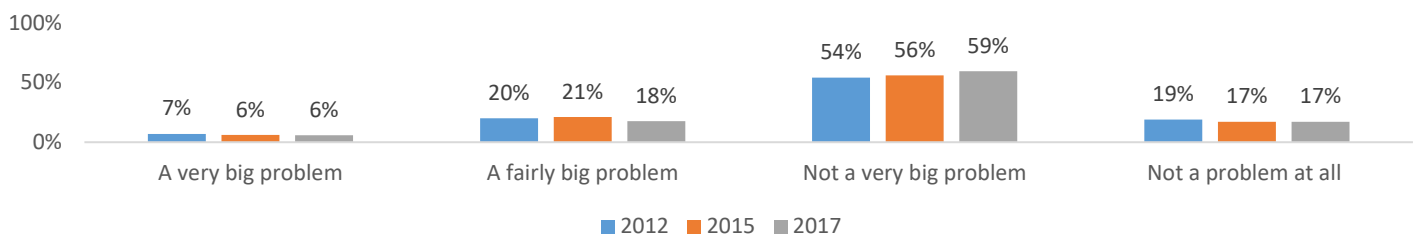
The number of respondents who follow CoLC on Facebook and Twitter



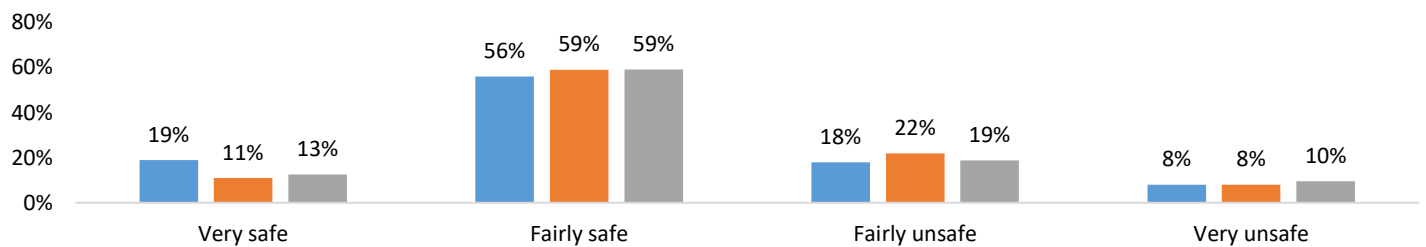
To what extent do you agree or disagree that your local area is a place where people from different backgrounds get on well together?



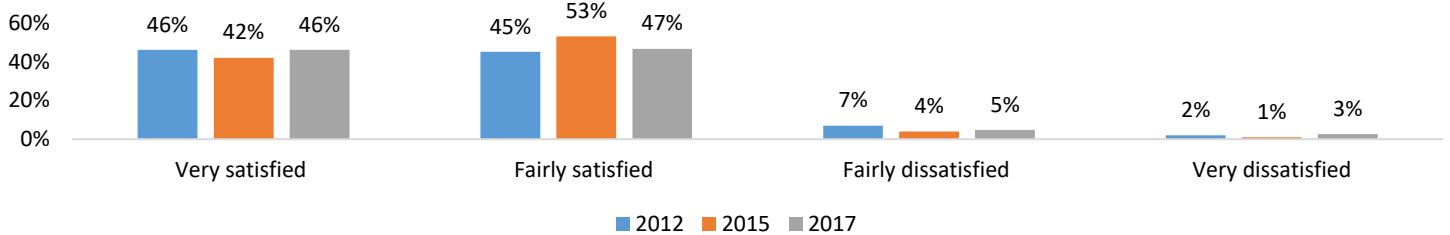
In your local area, how much of a problem do you think there is with people not treating each other with respect and consideration?



How safe do you feel when outside in your local area after dark?



Overall, how satisfied are you with your local area as a place to live?



How strongly do you feel you belong to your immediate neighbourhood?

