

Citizens Panel Questionnaire Results

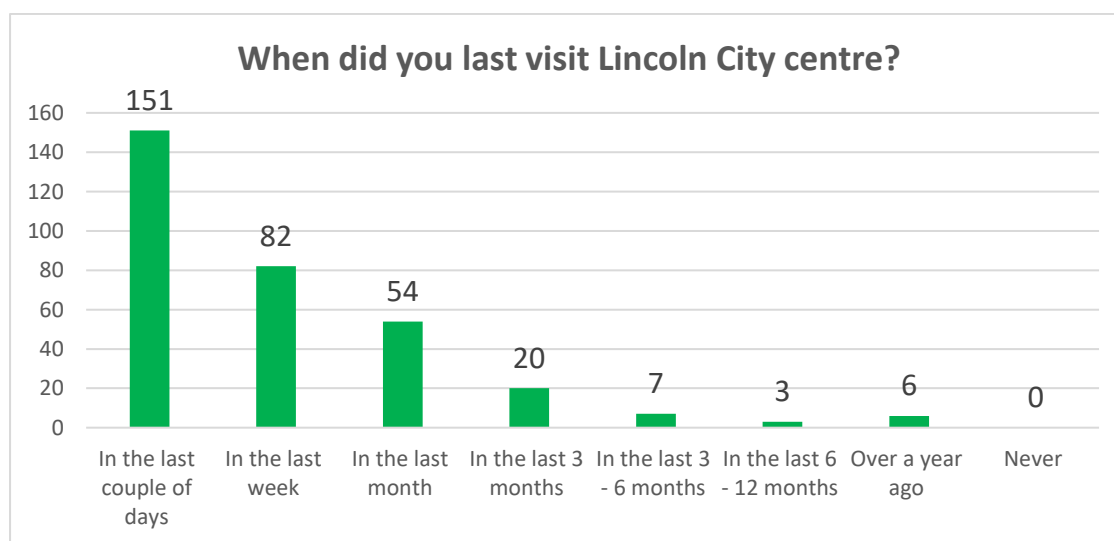
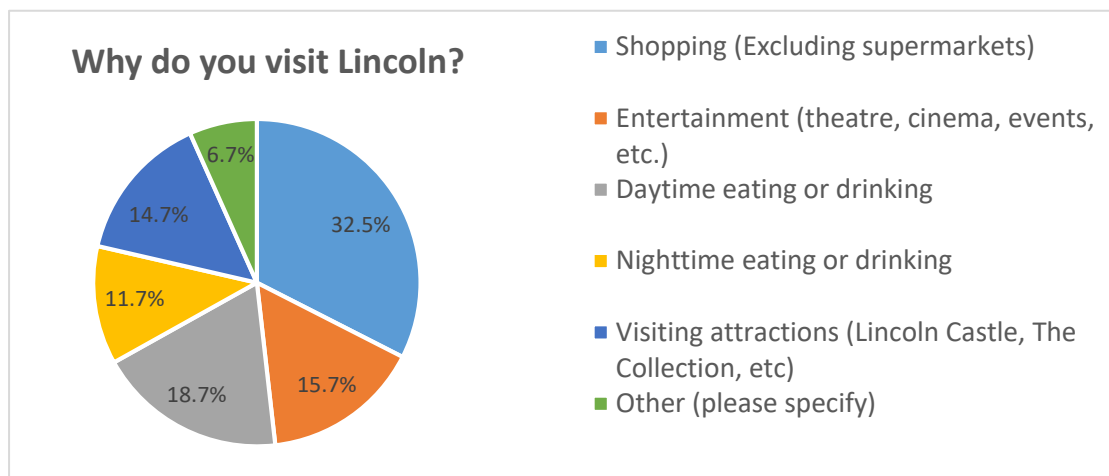
Key questions summary – July 2018



Following the Citizens Panel Questionnaire in July, the key results are now available. Below shows the highlights from the questionnaire responses of those who expressed a view.

Social Visits to Lincoln City Centre

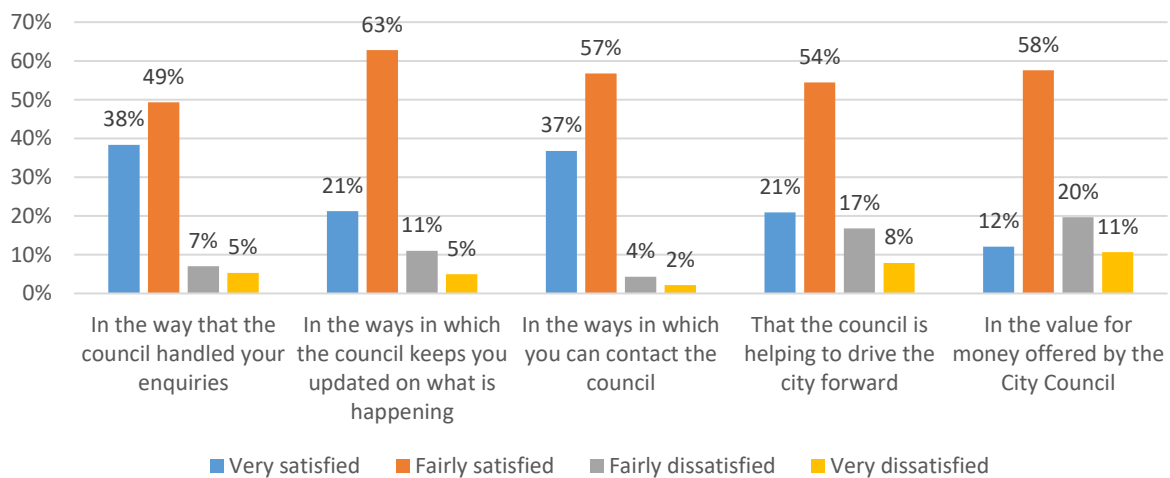
Social Visits to Lincoln City Centre has seen people visit Lincoln for a variety of different reasons. 32.5 % of people visited Lincoln for Shopping (Excluding supermarkets), compared to 14.7% who visited attractions such as Lincoln Castle. 6.7% of people visited for other reasons which included for health purposes and visiting doctors or dentists as well as visiting places of worship. 151 people visited Lincoln City centre in the last couple of days, compared to only 6 people who visited over a year ago.



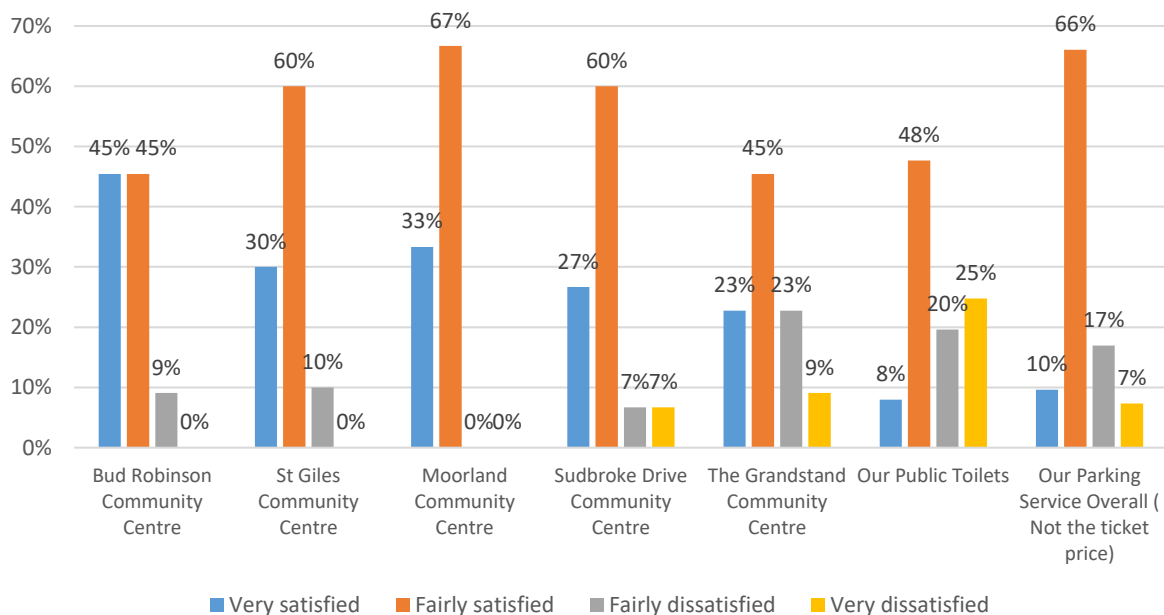
Council Services

Out of the many services that are provided by the City of Lincoln Council, the majority of people selected that they were very satisfied out of the options available. 63% of people were fairly satisfied with the ways in which the council keeps you updated with what is happening and 49% of people were fairly satisfied in the way that the council handled enquiries. In terms of the standard of facilities provided, 66% of people were fairly satisfied with our overall parking service and 48% were fairly satisfied at the standard of the public toilets.

The City of Lincoln Council provides many services. Overall, considering all contact you have with the City of Lincoln council, how satisfied are you:



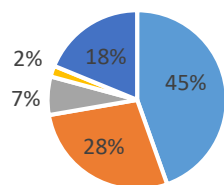
How satisfied are you with the standard of the following facilities and services provided by the City of Lincoln Council?



Lincoln Market Service

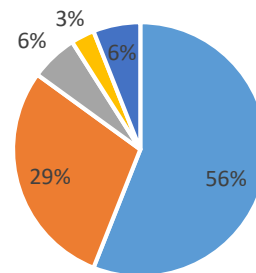
In terms of how often people visit the market in Lincoln, 45 % of people visit the market less than once a week, compared to only 2% of people who visited three times a week or more. When asked about the importance of having a market in the city, 56% of people said the market was very important compared to only 3% of people who said the market was not important at all.

How often do you visit the market?



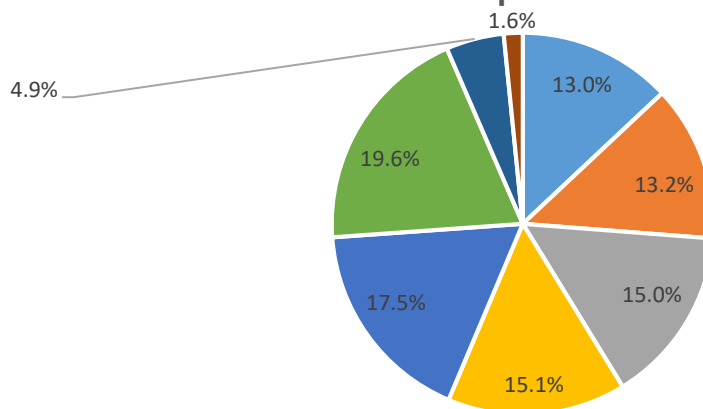
- Less than once a week
- Once a week
- Twice a week
- Three times a week or more
- I don't visit the market at all

How important is it to have a market offer in the city?



- Very important
- Important
- Not very important
- Not important at all
- Don't know

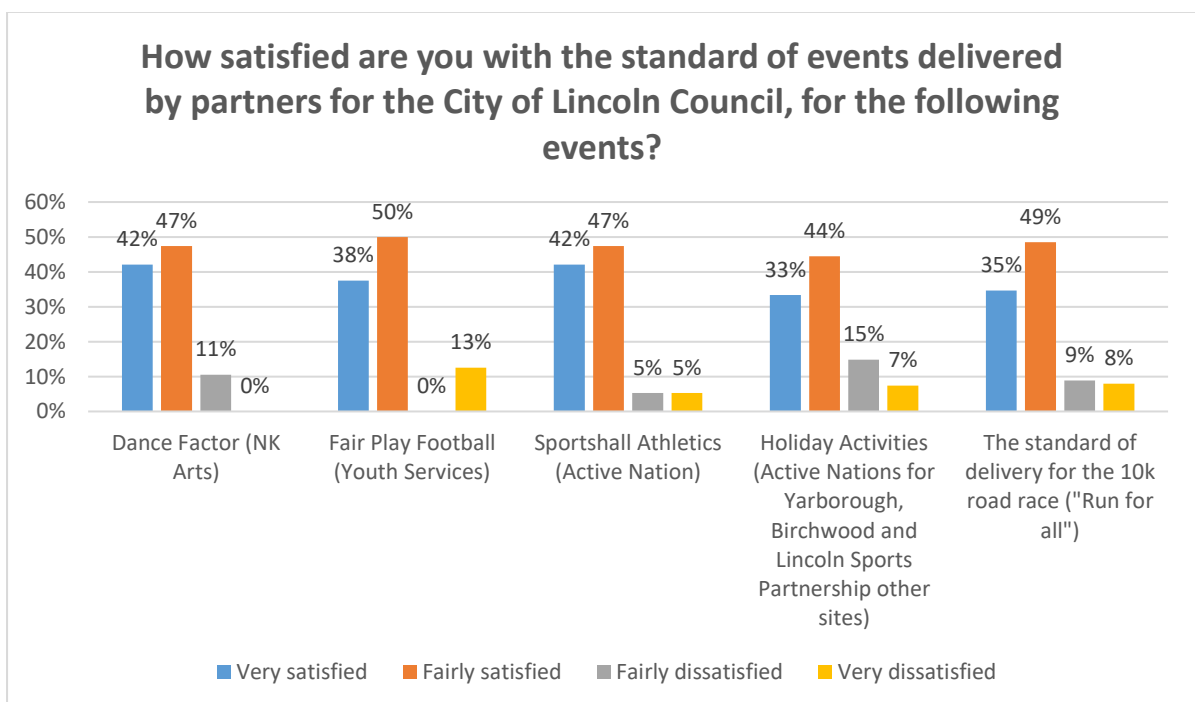
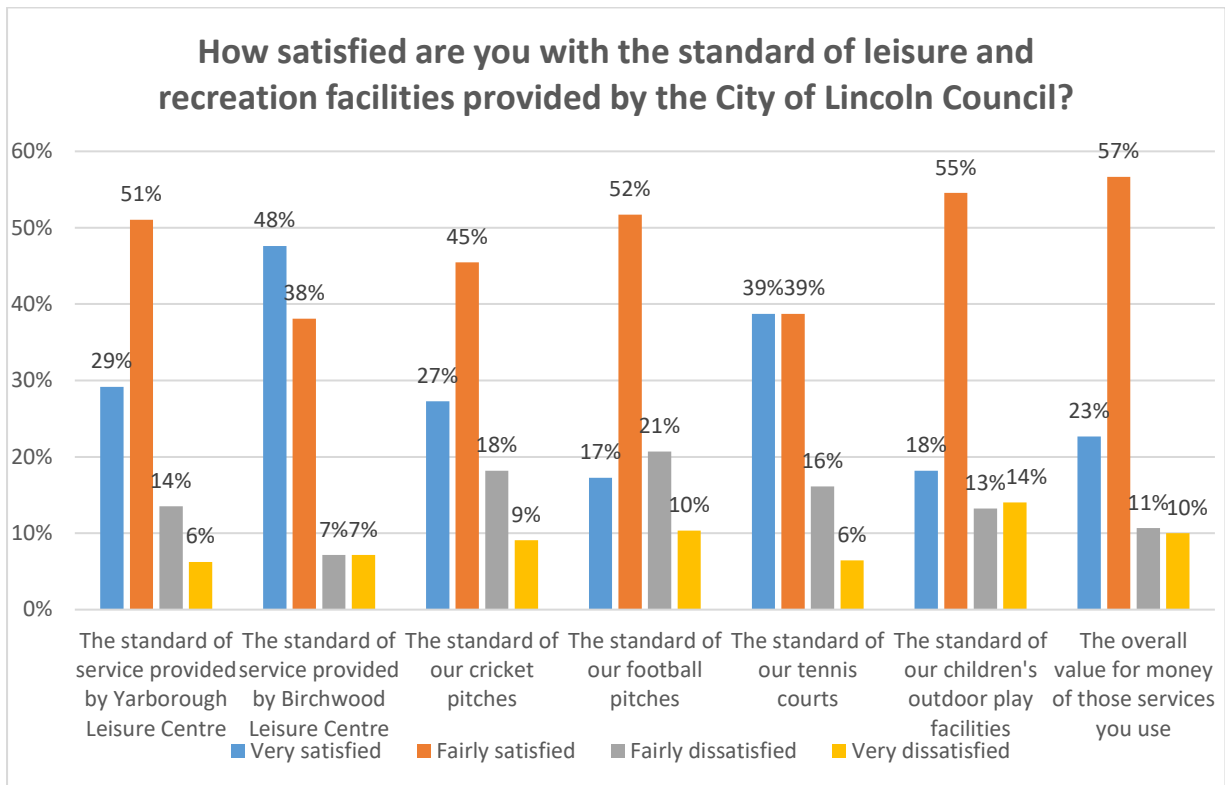
Which days in the week would you like the market to be open?



- Monday
- Tuesday
- Wednesday
- Thursday
- Friday
- Saturday
- Sunday
- None

Sport & Leisure

In terms of Sports & Leisure, the majority of people were fairly satisfied with the standard of leisure and recreation facilities with 57% of people fairly satisfied with the overall value of money for services used and 55% of people fairly satisfied with the standard of children's outdoor play facilities. Also in terms of events delivered, 49% of people were fairly satisfied at the delivery of the 10k road race and 44% of people were fairly satisfied with the holiday activities delivered.



City Centre

In addition to the charts above we also collected data on the level of visibility of a number of specific Anti-Social Behaviour activities encountered within the city centre. This data is being used by the Lincoln Intervention Project team as the baseline for the activity which is currently underway within the city centre and outlying areas.

Please note that we were made aware that the initial survey did not allow panel members to enter multiple times on the questions relating to what days and times of day incidents were seen. This was corrected via a second survey which was added to the initial data, ensuring that we captured full views for use in operational activity.